



KEROVIT FAUCETS WARRANTY CHART

Products	Residential Use	Non Residential Commercial Use
Kerovit Faucets	10 years	5 years
Other Commercial Products	5 years	2 years

*T & C apply

Terms & Conditions would include:

- The product is under warranty for the stipulated period as mentioned in the warranty chart.
- The warranty is effective only on submission of original sales invoice along with duly filled warranty card.
- The warranty covers the repairing replacement of all manufacturing defects under the warranty period.
- Warranty does not cover cost of labor, defects, damage or failure caused by common carrier, installer, user or resulting from any of the following: any other persons, pets or rodents following: careless or improper handling, modification of any type for any reason, improper installation, lack of proper routine maintenance or use of abrasive or improper cleaners.
- Warranty does not cover the taxes levied on the parts supplied or repaired during warranty period.
- The company is not liable for any special or consequential damages due to defective product/component or part thereof.
- The use of only treated water supplied by Municipal Corporation is recommended for the product. Ground water or saline hard water should not be used as this may cause scaling and discoloration of chrome parts of the unit. Defects of Such nature will not be entertained under warranty.
- In the event of non-availability of component or parts due to any reason whatsoever, neither company. nor dealer would be liable for any delay that may be caused due to service/repair of the product.
- Company is not liable for any implied warranties other than those mentioned in the T&C of the warranty.
- This warranty automatically expires after completion of period mentioned in the warranty chart irrespective of the installation date.
- No extension of warranty period will be granted.
- Company may, at its discretion, retain any part or component replaced during the warranty Period.

KEROVIT SANITARYWARE WARRANTY CHART

Products	Residential Use	Non Residential Commercial Use
Vitreous China/ Concealed Cistern (In Wall Tank)	10 years	7 years
Internal fittings*/PVC Cistern	2 years	1 years
Seat Cover/Flush plate	2 years	1 years
Electrical/Electronic Components**	2 years	1 years

*T & C apply

*Internal fittings comprise of spares/accessories of sanitaryware such as beta valve, inlet valve assembly, etc.

**Electricals/Electronic components such as sensors/motors/pumps/solenoid valves/heaters/circuit boards/blower controllers.

#Parts not covered under warranty are hoses, washers, angle valves, jets, hinges etc.

Terms & Conditions would include:

- This warranty is confined to first purchaser of the product only.
- Warranty period is valid from date of purchase of the product. Benefits of warranty can only be availed subject to verification of invoice and warranty card by company. Customers are therefore required to keep the original invoice and warranty card of product safely. The company shall make its best endeavour to provide onsite warranty services but due to unavoidable/exceptional circumstances the product may be required for offsite inspection at Company's service centre/service centre of Company's authorized service associate.
- For all units installed beyond the municipal limits of the jurisdiction of the Company's service centre/service centre of Company's authorized service associate, the expenses incurred with regards to deputing the service personnel towards to & from travel, conveyance and other incidental expenses etc. will be borne by customer.
- In the event of repair/replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for unexpired period of warranty. Moreover, the time taken for repair/replacement in transit, whether under the warranty or otherwise, shall not be excluded from the warranty period.
- The Company and its authorized service centre/authorized service associate reserves the right to retain any part/s or component/s replaced at its discretion in the event of a defect noticed in the product during the warranty period.
- Replacement of parts would be purely at the discretion of Kerovit alone. In case the replacement of the entire unit is being made, (subject to the sole discretion of Kerovit), the

same model shall be replaced and in the event such model has been discontinued, it shall be replaced with the model of price equivalent at the time of purchase.

- The Company will make every effort to carry out repairs at the earliest within a reasonable period of time. However, it is expressly clear that the Company is under no obligation to do so in a specified period of time.
- This warranty shall not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly out of any defect in the product. The Company's obligation under this warranty shall be limited to repair or providing replacement of defective parts/product only under the warranty period.
- The warranty does not cover any accessories external to the product. After completion of warranty period, in case of any defect, standard part charges will be charged from customer as per prevailing rates of the company.
- In case of any dispute, this warranty is subject to jurisdiction of Morbi Gujarat Courts only.

This warranty is not applicable in the following cases:

- Proof of purchase i.e. invoice in original and/or warranty card is not shown to Company's authorized service personnel at the time of repair/making claim. In such cases, service will still be rendered however it will be on chargeable basis as per the standard rates of labours and/or parts (as the case may be), prevailing at the point of time.
- The product is not installed/used according to the instruction given in instruction/installation manual.
- Site conditions, where the product is installed, do not conform to the recommended operating conditions of product as specified in the instruction manual of the product (supplied along with the product).
- Defect(s) caused by improper use & negligent handling, as determined by the Company.
- Defect is caused due to the cause beyond reasonable control like lightening, acts of god, abnormal water supply/pressure or while in transit from dealer's outlet to purchaser's residence.
- This warranty will automatically terminate on the expiry of the warranty period, even if the product may not be in use for any time during the warranty period for any reason.